

# Cleveland State Community College

## QEP Communication Tools:

- **QEP Newsletter:** “*The Key*” is a QEP publication that designed to communicate the activities of the QEP and is distributed at faculty in-service in the fall and spring.
- **Wimba Live Classroom:** This is the College’s first Virtual Classroom course delivery method, also known as Wimba Live Classroom, was introduced in 2008.
- **Strategic Plan Quick Reference:** This is a commonly used tool that was designed to make the Strategic Plan easier to digest and utilize when connecting assessment plans with the College’s Strategic Plan and budgetary planning. This guide is more user-friendly than the 39 page Strategic Plan document.
- **College catalog online:** Catalog transitioned from paper to online.
- **College Fact Book:** Historical trends provided in hard copy and on-line for internal and external use. The data is stored as a public record and can be viewed on our website: [http://www.clevelandstatecc.edu/about\\_clscf/fact\\_book/index.asp](http://www.clevelandstatecc.edu/about_clscf/fact_book/index.asp)
- **2009 Summer/Fall Enrollment Guide:** This new publication was designed by Student Services to facilitate student engagement in the utilization of online services
- **COUGARNET:** Faculty, staff and student on-line communication tool.
- **Student Services Division Annual Report 2008-09**